



TRAINING REQUIREMENTS

Training Requirements:



All staff who have direct patient contact must have ongoing education and training in the proper and safe use of s/r application and technique



Alternative methods for handling behavior, symptoms, and situations that traditionally have been treated through the use of r/s [CMS]

Staff is trained and competent to minimize the use of r/s and, when use is indicted to us r/s safely [**JCAHO**]

What is JCAHO?



JCAHO is an abbreviation for Joint Commission on Accreditation of Healthcare Organizations

It is an organization made up of individuals from the private medical sector to develop and maintain standards of quality in medical facilities in the United States

What is CMS?



The Joint Commission sets its standards and establishes elements of performance based on the CMS standards



CMS has approved The Joint Commission as having standards and a survey process that meets or exceeds the established federal requirements



The Joint Commission is one of several organizations approved by CMS to certify hospitals

WHAT IS A RESTRAINT?

Restrict freedom of movement, physical activity or normal access to

one's body



- Physical force; manual methods
- Mechanical device, material or equipment
- ->
 - Drugs ("chemical restraints")
 - With or without patient permission

Excludes [JCAHO]:



- Brief interactions to redirect patient or assist with ADLs
- Holding children for <30 minutes
 - Customary part of medical diagnostic or treatment procedure
- Indicated to treat medical condition or symptoms
- Promote patient's independent functioning
- Devices for security (forensic) or prudent safety (transport)



R&S DEFINITIONS AND UNDERSTANDING

Centers for Medicare and Medicaid Services (CMS) defines restraints as:



Any physical or mechanical device, material or equipment that immobilizes or reduces the ability of a patient to move his or her arms, legs, body or head freely



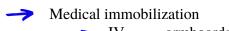
Drug or medication used as a Restriction to manage the patient's behavior or restrict the patients freedom of movement and is not a standard treatment or dosage for the patient's condition

Defining What a Restraint is NOT:

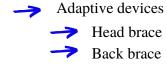


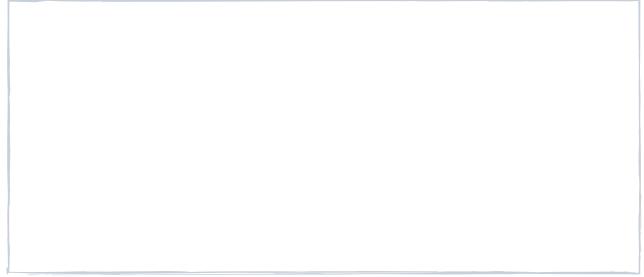
Restraint is NOT a device associated with medical, dental, diagnostic, or surgical procedures based on standard practice for the procedure Medications that are standard treatment for the patient's condition.

Examples:



- V armboards
- Orthopedic devicesProtective helmets
- Protective hermet







R&S DEFINITIONS AND UNDERSTANDING

What is Seclusion?:



Seclusion is the involuntary confinement of a patient alone in a room or area from which the patient is physically prevented from leaving.

Seclusion may only be used for management of violent or self-destructive behavior.



WHAT ABOUT SIDE RAILS?

Side rails <u>are not</u> considered to be a restraint if they protect the patient from falling out of bed.

Examples:

- Patient on stretcher (i.e. being transported)
- **Recovering from anesthesia or sedated**
- > Experiencing involuntary movement (i.e. seizures)
- Therapeutic beds (i.e. rotational beds)

Four side rails raised to prevent patient from exiting the bed is considered a restraint.





WHAT IS A CHEMICAL RESTRAINT?



Medication used to control behavior or to restrict a patient's freedom of movement & is not a standard treatment for the patient's medical psychiatric condition [CMS]



Improves/ reduces ability of individual to effectively/appropriately interact with world. Used to treat specific clinical condition, target symptoms FDA, manufacturer, national practice standards for use.

Inappropriate use of a sedating psychotropic drug to manage or control behavior [JCAHO]



WHEN CAN R&S BE USED?

Indications for use:

In emergency situations if needed to ensure the patient's physical safety and less restrictive interventions have been determined to be ineffective to protect patient or others from harm. [CMS]

In emergency situations when there is an imminent risk of the patient physically harming self or others, and nonphysical interventions would not be effective. [JCHO]





Coercion, discipline, staff convenience, retaliation by staff solely based on prior history of r/s use or prior history of dangerous behavior.



SAFEGUARDS IN H&S 1180

Only use for behavioral emergencies when behavior present imminent danger of serious harm to self or others.

Prohibited:

- -> Restraint technique that obstructs airway or impairs breathing
- → Pressure or body weight on back or torso
- → Pillow, blanket, other item covering face
- Physical/manual restraint on person w/ known medical/ physical condition where believed it would endanger life or seriously exacerbate medical condition.
- Prone with hands held/ restrained behind back
- Containment as extended procedure
 - Prone mechanical restraint with those at risk for positional asphyxiation, unless written
- → authorization by MD
- Based on patient preference

Avoid:

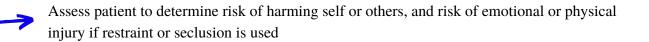
- → 1 staff to observe for physical distress
- -> Where possible, not involved in restraint
- Least restrictive/ maximum freedom of movement minimum number of restraints ("points")
- Constant face-to-face observation when in seclusion AND restraint unless facility currently okay to use video
 - Right to be free from use of a drug to control behavior/ restrict freedom of movement & not standard treatment for condition

Note Section:

->



PATIENT ASSESSMENT





Consider the following:

- Underlying causes of aggressive behavior such as
- a. medical and psychiatric condition
- b. emotional stress and psychosocial needs
- Patient history of physical or sexual abuse
- Your influence on aggressive behavior



ASSESSMENT: POTENTIAL UNDERLYING CAUSES OF AGGRESSIVE BEHAVIOR

Physical:

- Inadequate pain relief
- Delirium often due to infection, or electrolyte or metabolic imbalance
- Dementia
- Brain Injury

Psychiatric Symptoms:

- Mania can include impulsive behavior and unsafe choices
- Psychosis Paranoia perceiving non- threatening people or objects as harmful.
- Depression- often accompanied by irritability

Emotional:

- Stress related to hospitalization, illness of self or a loved one, grief or loss
- Family or spouse/partner dynamics that include threatening or abusive behavior
- Delusions distortions of reality which can result in anger if challenged
- Hallucinations sounds, sights, touch, or smell; can include sensations of being assaulted.
- Personality disorder can include manipulative behavior, and sometimes willingness to harm self and others in order to achieve a goal.



ASSESSMENT: THE EFFECTS OF SEXUAL OR PHYSICAL ABUSE

Responder Considerations -

- Increased feelings of vulnerability related to hospitalization
- Avoidance of being touched
- Heightened negative reactions to being touched, whether intentional or accidental
- Psychological harm of applying restraints may outweigh the benefits



ASSESSMENT: STAFF INFLUENCE ON PATIENT BEHAVIOR

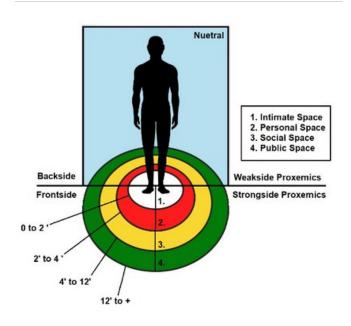
Verbal -

- Statements that are:
 - Dismissive
 - Judgmental
 - Derogatory or dehumanizing
 - Promises you don't intend to keep

Non- Verbal

- Invading Personal Space
 - Usually 1.5 3 feet
 - Depends on preferences, culture, gender, mood
- Body Posture and Motion
 - Facial expressions eye rolling
 - Gestures finger pointing
 - Posture arms crossed
 - Movements fast, jerky

- Tone of Voice Harsh, irritated
- Volume too loud
- Rate of Speech too fast





ASSESSMENT: UNDERSTANDING THE PATIENT EXPERIENCE

Viewpoint - The Patients View

- Perceptions Focus -
 - Restriction Loss of freedom and control
 - Loss of ability to move
 - Discomfort

Viewpoint - The Significant Other/ Relative View

- Perceptions Focus -
 - Protective Anger
 - Over the use of restraint
 - How restraint applied
 - Any discomfort

- Lack of ability to decide
- Feeling not in charge of the decision of when to use or not use R&S
- Guilt
- Degrading
- Feeling as if there is a loss of progress